

Client Guide

Treasury Banking Suite File Vault

Introduction

This guide explains the storage features and functionality of File Vault for Treasury Banking Suite (TBS), Remote Deposit Capture, Positive Pay, etc.

File Vault

File Vault is a secure file depository available to all TBS company users. File Vault is perfect for storing and accessing forms, reference material, applications, and other documents that may be commonly requested and shared among your company or the Bank.

1. On the TBS homepage, click My Settings on the top menu, then select File Vault.

Control & Recon	Administration	My Settings
		My Profile My History Secure Messaging Subscriptions
		File Vault
		Treasury Banking Suite Secure Browser

2. On the File Vault screen, four tabs are displayed: My Vault, Company Vault, Bank Vault, Public Vault.

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My Vault	Company Vault	Bank Vault	Public Vault	
	Items			

My Vault

My Vault is your individual private storage and is only accessible to you. When you load a file into your My Vault, it may only be viewed, downloaded, and deleted by you.

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My Vault	Company Vault	Bank Vault	Public Vault			
Items						

Company Vault

Company Vault is shared by all your company's TBS users. Files loaded into this vault may be viewed, downloaded, and deleted by any user within your company.

Bank Vault

Bank Vault is available to all of your company users and the Bank Administrative users. Files loaded into this vault may be viewed, downloaded, or deleted by your company users and the Bank Administrative users.

Use this vault to share documents with the Bank for troubleshooting without emailing items. The vault is not monitored by the Bank. If you need assistance, please see the **Contact** section for additional information prior to uploading a document.

File Vau	ılt			
My Vault	Company Vault	Bank Vault	Public Vault	
	Items			

The Bank Administrative users are the Treasury Solutions Client Support representatives.

Public Vault

Public Vault contains files loaded by the Bank that are available to all TBS companies and their users. Items may be placed in or deleted from this vault by the Bank Administrative users only; however, items may be viewed and downloaded by any user.

The Public Vault is a one-stop location that houses resources that will assist you with the functionality of TBS and other products you may use, such as Remote Deposit Capture, Positive Pay, etc.

right of the document.	
File Vault My Vault Company Vault Bank Vault Public Vault	
Items Treasury_Banking_Suite_Operating_System_Quick Download Start_Guide.pdf Image: Colspan="2">Operating System Operating System Image: Colspan="2">Operating Colspan="2">Operating Colspan="2">Operating Colspan="2">Operating Colspan="2">Operating Colspan="2">Colspan="2">Operating Colspan="2">Colspan="2" Annual ACH Letter.pdf Image: Colspan="2">Download	

You may Download a document to save to your desktop or upload the document to your **My Vault** or **Company Vault** for quicker access Regularly review the Public Vault for document updates. The revision date is on the document line of the Public Vault.

Business Security Guide.pdf	Added Aug 12, 2022 9:17 AM MDT	Download	
FIC Lessons Learned	Added by gwb / Tierroka	🔎 View	

Uploading Document(s)

- 1. To upload a document, click on the specific vault tab. Then click the **Upload New File** button.
- 2. Under the **Upload New File** section, complete the following:
 - File: Click on the file icon and locate the document to be uploaded.
 - **Description:** Input a brief description/category name for the document.
 - How Should This Item Be Shared: Select the appropriate option.

Private to myself will upload to My Vault, My Entire Company will upload to Company Vault, and My Entire Company and Bank Employees will upload to Bank Vault. 3. Click Save.

File Vault: Upload File	
Upload New File	
* File	Click to browse for file
* Description	
How should this item be shared?	Private to myself
	Private to myself
Save X Cancel	My entire company
	My entire company and bank employees

4. An **Uploading File** pop-up screen will appear. You will be redirected to the vault and the uploaded document will appear in the list.

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My Vault	Company Vault	Bank Vault	Public Vault		
	Items				
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Deleting Document(s)

- 1. Locate the document to be removed from the specific vault.
- 2. On the left side of the document, click on the X icon.

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My Vault	Company Vault	Bank Vault	Public Vault		
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3. A message will appear. Click Yes to remove the document from the vault.



4. A **Removing Item** pop-up screen will appear, then you will be redirected to the vault and the document will no longer be listed.

Contact

Please connect with your Treasury Solutions Representative or contact our Treasury Solutions Client Support at 888-833-3450 between 7 a.m. and 6 p.m. MT or <u>tm.support@fib.com</u>.