With First Interstate Bank’s Corporate Mobile Banking app, you are able to view account balance(s) and transactions, transfer funds between accounts, approve transfers, pay bills, and deposit checks — all from your mobile device.

To download, simply visit your app store (App Store for iPhone® and Google Play for Android™) and look for the FIB Corporate Mobile Banking app. Note: The First Interstate Bank Business app is for a legacy product that is no longer available.

To utilize the Corporate Mobile Banking app, you must first be enrolled in Business Online Banking (I-Corp) and Corporate Mobile Banking. Contact your local branch or Treasury Solutions Representative for details.
Logging into Corporate Mobile Banking

Once you've downloaded your new First Interstate Bank Corporate Mobile Banking app, logging into Corporate Mobile Banking is simple. When you log into Corporate Mobile Banking, your user ID and password will be the same as your I-Corp credentials.

You will be prompted to answer a security question that was originally set up through I-Corp. Answer the question and tap Continue.

You will also be prompted to accept Terms and Conditions. Review them and tap I accept.

After your initial login, you may choose to login in one of the following ways:

**Fingerprint Sign In**
Fingerprint Sign In is a simple, secure way to access Corporate Mobile Banking using built-in, fingerprint sensor technology instead of traditional login credentials. Fingerprint Sign In is known as Apple Touch ID on iPhones and Android Fingerprint Login on Android smartphones. After your initial login with your user ID and password, you have the option to turn this feature on in supported devices. If you do not have any fingerprints stored on the device, you will first need to open Settings on your device and follow prompts to save a fingerprint.

**Facial Authentication**
Apple Face ID, available through supported iPhones and iPads, provides authentication enabled by a camera system with advanced technologies to accurately map the geometry of your face. After your initial login with your user ID and password, you have the option to turn this feature on in supported devices. If you do not have Face ID stored on the device, you will first need to open Settings on your device and follow prompts to complete facial scanning.

**I-Corp Credentials**
You may, of course, choose to log into the Corporate Mobile Banking app using the credentials you have established for I-Corp.
Navigating Corporate Mobile Banking

First Interstate’s Corporate Mobile Banking app allows you to accomplish your most important banking tasks with just a couple taps. This section highlights the main functionality of Corporate Mobile Banking.

Accounts

Access the same accounts (deposits and loans) that are available in I-Corp. For your protection, account numbers are masked to only show the last four digits. You also have the ability to view account balances and recent transaction history with check images.

Simply select Accounts from the main menu. The Current balance of each account includes posted transactions. The Anticipated Avail. balance includes posted and pending transactions.

Tapping directly on any of the accounts takes you to the transaction history for that account. From this screen, you can view the balance, as well as pending and posted transactions.

To view images of cleared checks, tap the icon. The front view of the check appears in a pop-up window. Tap to switch between the front view and back view of the check.
Transfer

Need to move money from one account to another? It’s easy. Whether it be an internal transfer between your First Interstate Bank accounts or an external transfer using our ACH or wire channels, we can assist you in your needs.

Transferring funds in Corporate Mobile Banking uses the same transfer templates you have already built within I-Corp.

Note: You cannot build new templates, nor can you edit existing templates, by using Corporate Mobile Banking. Those changes must be made within I-Corp.

Select Transfer from the main menu, then choose the type of transfer. The type of transfers available depends on your access within I-Corp. Tap Template and select a transfer template. Once you have entered the required information, you will be asked to confirm the transaction.

If the transfer requires approval, the system adds the transfer to the list of transfers awaiting approval and displays a notification on the device’s home screen for any user configured to receive approval alerts for transfers.

Deposit

You can submit check deposits anywhere, anytime by using the Corporate Mobile Check Deposit feature in the Corporate Mobile Banking app. Use the camera on your device to take pictures of the front and back of a check, then submit the images electronically to First Interstate Bank for processing. Note: Only business accounts are permitted to obtain Mobile Deposit access in the Corporate Mobile Banking app.

When capturing check images, visual brackets provide a guide for centering the check. The system analyzes each check image for quality upon submission; if the image does not pass quality inspections, it immediately notifies you so you can recapture the check image. You may cancel a mobile deposit transaction at any time during the Deposit workflow. However, after you submit the transaction, you cannot cancel it.

In order to access Corporate Mobile Check Deposit, the account must be enabled and the user must have Mobile Deposit access. If you need assistance in acquiring this access, please contact your local Treasury Solutions Representative.
To deposit a check, simply select Deposit, then tap New Deposit. Select the account into which you want to deposit funds. Note: If you only have one account available, the app automatically selects the deposit account. Enter the amount of the check, then take a picture of the front and back of the check. Tap Deposit, verify deposit details, then select Confirm.

You also have a 30-day history of deposits into your accounts using Corporate Mobile Check Deposit, along with front and back images of the checks that you have submitted. Select Deposit, then tap Deposit History to view these deposits. 

Note: The system indicates the status of the check image you submitted on the Deposit History and Details screens. It does not indicate the posting status of the check to your account. To confirm that the deposit has been successfully posted to your account, you must check the account transaction history.
Payments

If you currently have access to Business Bill Pay (I-Payables) in I-Corp, you will have access to Payments within Corporate Mobile Banking.

To submit a bill payment, simply select Payments, then tap Make a Payment. Tap the biller you would like to pay and enter the From account, Amount, and Pay Date. The Check No and Note fields are optional. Tap Pay and then Confirm.

Note: If you sign into Corporate Mobile Banking using the Fingerprint Sign In feature, you will be prompted to manually enter your password after you click on the biller you are paying. Biller Nicknames created in I-Corp do not appear in the app.

To view the bill payment history, select Payments, then tap Payment History. A list of payments will display. You can then tap a payment to view its details.
Approvals

In Corporate Mobile Banking, it’s convenient to manage pending approvals for transfers. When internal (fund) transfers, ACH transfers, or wire transfers require review, you can receive a push notification on your device notifying you of these tasks.

Simply select Approvals from the main menu, then tap Set Alerts. Tap the toggle switch to turn it green for each type of approval you want to receive alerts.

Note: Only users with approval access will see Approvals in the menu. You can configure alerts per device, not per account. If two people share a device, only one person can configure Corporate Mobile Banking approval alerts.

To review and make decisions on transfers, including bill payments, select Approvals from the main menu and tap the type of transfer you want to review. Tap the transfer on which you want to make a decision. Tap Approve to approve the transfer or Disapprove to reject the transfer.

If you have questions or require assistance with Corporate Mobile Banking, contact your local Treasury Solutions Representative or Treasury Solutions Support at 855-342-3400 or treasurysolutions@fib.com.