

## FIB Messages Terms & Conditions

- 1. When you opt-in to receive text messages, we will send you a message asking you to confirm your signup. Text **BANKING** to **79066** to receive **FIB Messages**. **Message and data rates may apply. Message frequency is four messages per month.** Text "**HELP**" for help. Text "**STOP**" to cancel.
  - FIB Messages: Text YES to 79066 to receive mobile updates from FIB Messages. 4msgs/mo. Msg&Data rates may apply. Reply HELP for help. Reply STOP to cancel.
- 2. You can cancel this service at any time. Just text "STOP" to 79066. After you send the message "STOP" to us, we will send you a reply message to confirm you have been unsubscribed. After this, you will no longer receive SMS messages from us.
  - If you want to join again, just sign up as you did the first time and we will start sending messages to you again.
- 3. If at any time you forget what keywords are supported, just text "**HELP**" to **79066**. After you send the message "**HELP**" to us, we will respond with instructions on how to use our service as well as how to unsubscribe.
- 4. Participating carriers: AT&T, Sprint/Boost/Virgin, T-Mobile, Verizon Wireless, and MetroPCS.
- 5. T-Mobile is not liable for delayed or undelivered messages.
- 6. As always, message and data rates may apply for any messages sent to you from us and to us from you. If you have any questions about your text plan or data plan, it is best to contact your wireless provider.

For all questions about the services provided by this short code, you can send an email to <a href="marketing@fib.com">marketing@fib.com</a> or call our Client Contact Center at 855-342-3400.

7. If you have any questions regarding privacy, please read our privacy statement.