



Terms of Service for Mobile Message Service

1. Introduction

Welcome to First Interstate Bank. By using our mobile message service, including SMS campaigns, you agree to these Terms of Service. Please read them carefully.

2. Consent to Receive Messages/Program Description

By opting in, you consent to receive text messages from First Interstate at the phone number you provided in one of the following circumstances:

- If you are a First Interstate Bank employee, we may text you about fraudulent activities relevant to your branch or market.
- If you are a First Interstate Bank client, we may text with information about our products and services.

Consent is not a condition of purchase. Message and data rates may apply.

3. Opt-In Process

Keyword Opt-In: Text **BANKING** to **79066** to subscribe to our SMS services.

4. Message Frequency

Message frequency may vary. You will receive recurring messages based on your subscription preferences.

5. Opt-Out Instructions

You can opt out at any time by replying STOP to any SMS message. Upon opting out, you will receive a confirmation message, and no further messages will be sent.

6. Help Instructions

For assistance, reply HELP to any SMS message or contact our Client Contact Center at 855-342-3400.

7. Privacy Policy

Your privacy is important to us. Please review our Online Privacy Disclosure at <https://www.firstinterstatebank.com/disclosures/disclosure/222> to understand how we collect, use, and protect your information.

8. Data Sharing

We do not share, transfer, rent, or sell your mobile opt-in data to third parties for marketing purposes.

9. Liability

First Interstate Bank is not responsible for delayed or undelivered messages. T-Mobile and other carriers are not liable for delayed or undelivered messages.

10. Changes to Terms

We may update these Terms of Service from time to time. Changes will be communicated via SMS or email and updated on our website.

11. Contact Information

For questions or concerns about these Terms of Service, please contact us at 855-342-3400.